

SOUTHPORT ANAESTHETIC SPECIALISTS

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TO WHOM IT MAY CONCERN:

RE: Soundmask Technology

With the need to improve patient confidentiality and privacy, our large Medical Practice looked for way to help isolate the conversations of secretaries from each other, and from those to whom the secretaries were talking. Five secretaries share a rectangular space approximately 8 metres by 6 metres, with no physical barriers between them.

Consultation with a technician from Soundmask Australia led to the installation of 5 ceiling speakers, powered by a small generator, which provides a background of sound, not unlike faint air movement. The speakers were easy to install and connect to the generator and have been running continuously for some weeks now.

Acceptance by the secretarial staff has been good, and there is an opinion that telephone privacy in particular has been significantly enhances. Control of the ambient sound is very easy, and a gradual increase in volume has been well tolerated.

Many thanks to Soundmask Australia for their innovative help and advice in overcoming a problem in the provision of privacy.

Yours sincerely,



Dr David Wylie
Senior Associate
Southport Anaesthetic Services